# PUG Konferenz 2014

## 27. – 28.03.2014, Schliffkopfhotel Baiersbronn

**Wendia World Café: POB User Group**

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| **Key Questions** |
| * What do you expect from the POB User Group? * What are your expectations towards the annual PUG Conference? * What do you expect from the PUG Portal? |
| **Results** |
| ***The PUG Portal*** |
| * Integrate the option to add Customer Profiles including * Company portrait * Contact Person * Skills * Modules * Publish solved /accepted / integrated RFCs * Add Whitepapers (in German) * Create different areas for the three PUG groups (3 Languages) * Create a DACH Group in the PUG Portal * Improve Usability (Overview) * Integrate the option to add screenshots, different media and categories * Integrate filter functionality (categories, tags) * Link to Social Media * Publish Tips and Tricks |
| Comments from Christian Leipholz |
| *Many of our customers’ requirements can easily be realized. At the moment there is only one forum. Normally, there are different forums dedicated to different topics. They could be created based on a tree structure. This way we could publish German posts and solve the filter and categorization issue.*  *For example:*   * *PUG Forum DACH*   *--- Technical Tips*  *---Questions about WSSP*  *----- Questions about Chat Functionality*  *--- Questions about Patching*  *---Questions about PQL*  *--- […]*  *--- Latest RFCs*  *--- Latest Patches*  *At the moment we are working with 1 Forum including 6 posts (since 2012).*  *Optional WordPress PlugIns*  ***Screenshots PlugIn***  *Can be formatted*  [*https://wordpress.org/plugins/bbpress-enable-tinymce-visual-tab/screenshots/*](https://wordpress.org/plugins/bbpress-enable-tinymce-visual-tab/screenshots/)  ***Attachments PlugIn***  *Add attachments in the forum*  [*https://wordpress.org/plugins/gd-bbpress-attachments/*](https://wordpress.org/plugins/gd-bbpress-attachments/)  ***Voting PlugIn***  *Vote for different topics like*   * *What kind of functionality do you want in future POB releases?* * *What kind of workshops / theme days would you like to be offered by PUG?* * *What topics would you like to discuss at the next POB User Group Conference?* * *What modules and technical features would you like to be trained in?*   [*https://wordpress.org/plugins/kento-vote/screenshots/*](https://wordpress.org/plugins/kento-vote/screenshots/)  ***WordPress Tags***  *You can use tags to mark that a post can be filtered. Here we could use tags like „DACH“, „WSSP“, „PQL”.*  *You can find detailed information in the following tutorial:*  [*https://www.youtube.com/watch?v=wF0i0lOMa1s*](https://www.youtube.com/watch?v=wF0i0lOMa1s) |
| ***The PUG Conference*** |
| * Integrate hands-on session * Integrate topic oriented discussions * Practical examples * 2 – 3 days are ok * Admin Day * Integrate business game/simulation with POB * Show new features directly in the tool * 1st Day Admins – 2nd Day Workshop – 3rd Day Management * Management Day * Theory > Practical Use * Integrate Sysadmin Advanced Training * Integrate ITIL Workshop + Practical use with POB * Complete with workshops matching different maturity levels |
| ***Topics*** |
| * Purchasing * POB outside IT |
| ***The PUG Community*** |
| * Visit other customers using POB * Strengthen community * Connect POB admins (networking) * Proactivity |
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