

POB G6 Workflow

POB User Group marts 2015

Allan Eriksen – Vordingborg kommune

The logo for G6, featuring the letters 'G' and '6' in a bold, orange-yellow gradient font. The 'G' is a simple, rounded shape, and the '6' is a simple, rounded shape with a small tail. The logo is positioned on the right side of the slide, with a soft shadow underneath it.

What will happen

- Basis workflow
- Set power to the proces with workflows
 - Run scripts, when a activity close
 - Demo ordering a mail synchronization and more
- Work with projectplans
 - Why use workflows as your projektsplan
 - How to use workflow conditions



Who am I



- POB administrator 6 years
- ITIL Expert V3
- Prince 2 Practitioner
- Digitaliseringskonsulent
- Service Level Manager
- Configuration Manager
- PUG Board Member



Vordingborg kommune

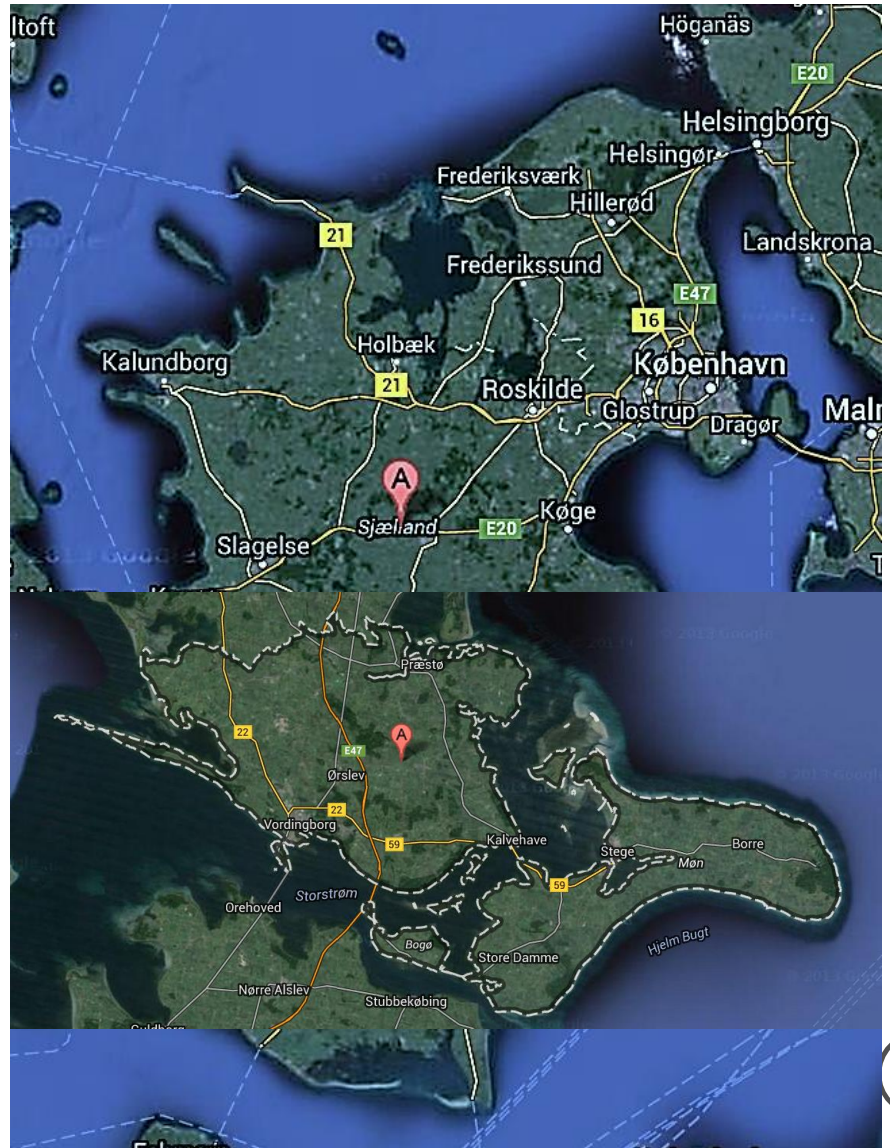
Includes South Sealand, Møn, and more than 10 islets

We are 45,699 citizens? (pr. 2 July 2012)

In terms of land constitutes Vordingborg 621.15 square kilometers

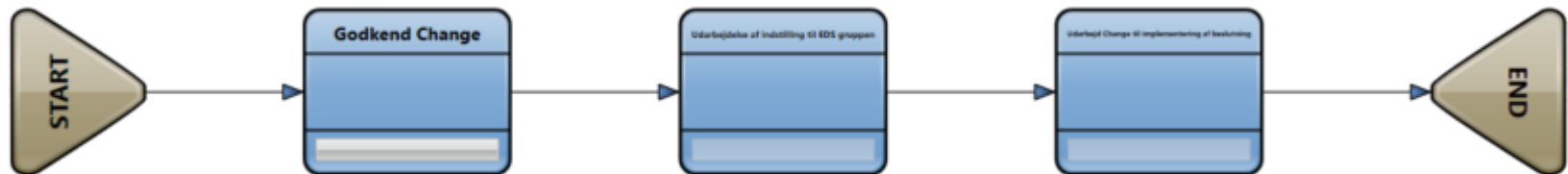
We have Denmark's longest Coastline of 385 km

We have 17 municipal marinas



Basis workflow

- Use as documentation for your activities
- Make dependencies so that the activities are done in the correct order
- Guide the responsible user
-



Document how to do it



Allan Eriksen

Power on workflows

- Use trigger function in POB to make something happen
 - Mail - send a message , for example a user guide, or other information
 - Program - start an external program , for example . A powershell script that does something specific
 - Data - Data trigger that transmits data to a second module could be Configuration creates / maintains a CI
- You can now incorporate all your tasks / documentation 100 % In flow
- The advantage is that support or colleague will not have to perform the activity manually
- Provides a time saver and quick delivery to the user



Demo order a Visio access



Allan Eriksen

Workflows / Projectplan

- We starts creating project plans as workflows
- Give us a place to have all projects
 - **Plan: We would use POB as project management tool**
- Thinking ITIL processes into the project plan
(Configuration , contract Servicel level management)
 - **Use workflow templates, to reuse. You do it once.**
- We can watch the activities from the Case - if the Case and the Change are linked



Demo projectplan – see
the activity from case



Allan Eriksen

Question ?

