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PUG
POB User Group

POB Roadmap

POB
POINT OF BUSINESS

Seit der letzten PUG im März 2014...

- POB G6 1.5 Release 4/2014
- Agile Deployment Prozess mit ca. 50 implementierten RFCs nach 1.5
- POB G6 1.6 Release 4/2015

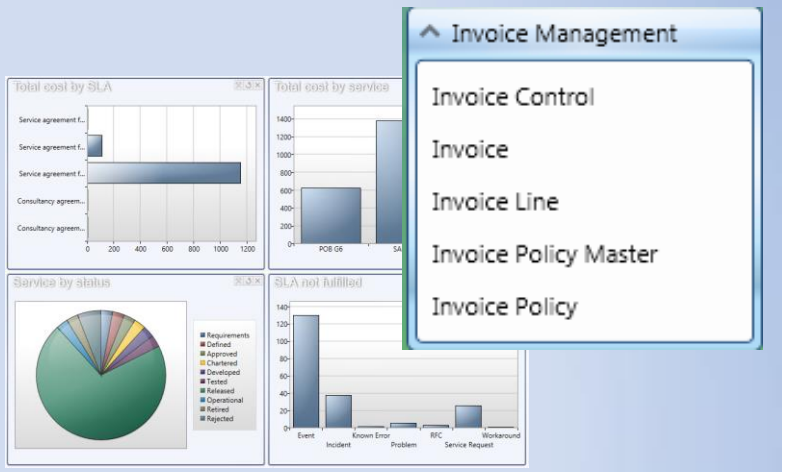
NATIONALPARK-HOTEL
SCHLIFFKOPF
SCHWARZWALD

POB G6 1.5

POINT OF BUSINESS

Release im April 2014

- Financial & Invoice Mgmt. Modul
  - Rechnungsüberblick
  - Erstellung von Rechnungen
  - Rechnungsvorlagen, -richtlinien
  - Budgetkontrolle
- Erweiterte Memo Funktionalität
- Generic Audit View



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POB G6 1.5 Agile

POINT OF BUSINESS

Patches ab Mai 2014

- Budget Tab
- Erweiterter Webservice Framework
- CI Conflict Handling für Changes
- TechWeb und SSP Enhancements
  - New memos
  - Customized Views
  - Window Templates
  - Tree View
- Attached Memo Funktionalität
- Antworttypen im Questionnaire
- und noch mehr…

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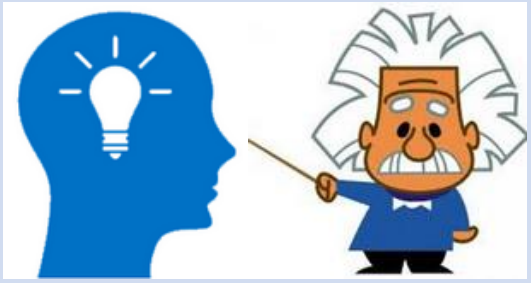
POINT OF BUSINESS

It's all about...

- Usability
- Knowledge Mgmt
- Ease of Implementation



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POINT OF BUSINESS

Release im April 2015

- Neues List Control in Dashboards, Formularen, KPI Explorern etc.
  - Gruppierung
  - Filterung
  - Spalten fixieren

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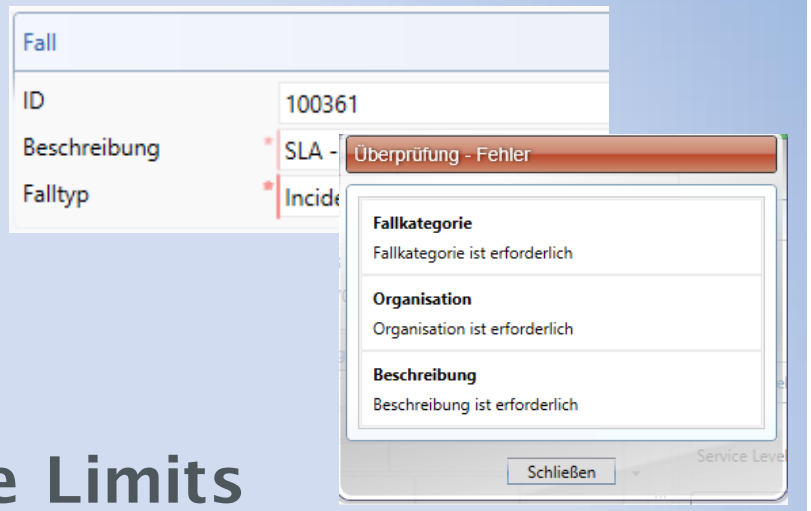
POINT OF BUSINESS

- Anzeige von Pflichtfeldern
  - Bei Statusübergängen
  - Beim Speichern zum Fokusieren von Feldern



- Grafische Anzeige von Time Limits

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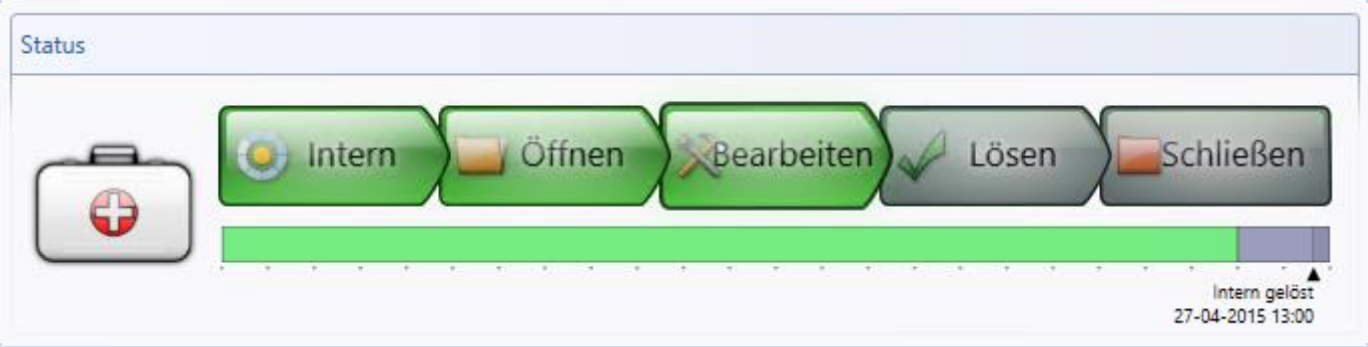
- Grafische Anzeige von Time Limits



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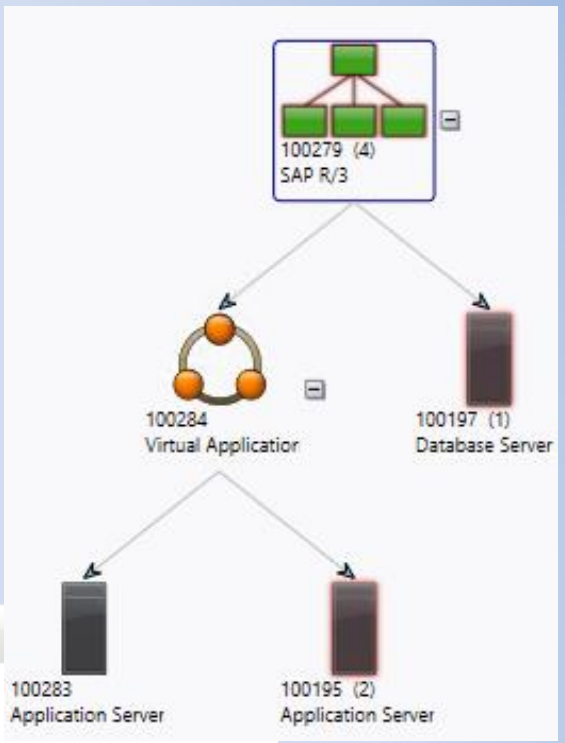
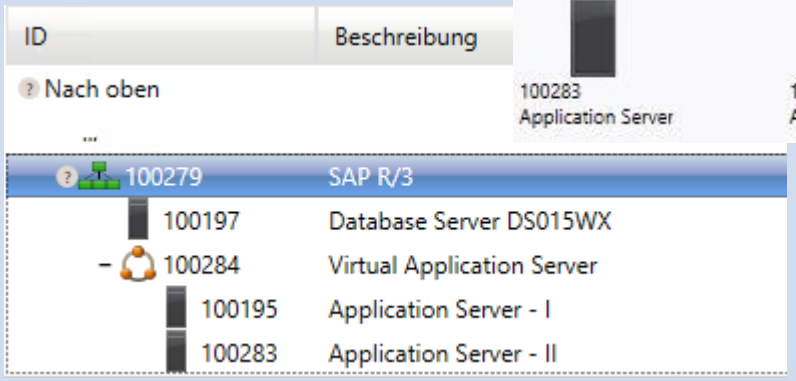
POINT OF BUSINESS

- Graphische CMDB
  - Neues Design / änderbar
  - Blinkendes CI
  - Betroffene Cases öffnen



- CMDB Tree View
  - Neues Design
  - CIs öffnen
  - Preview



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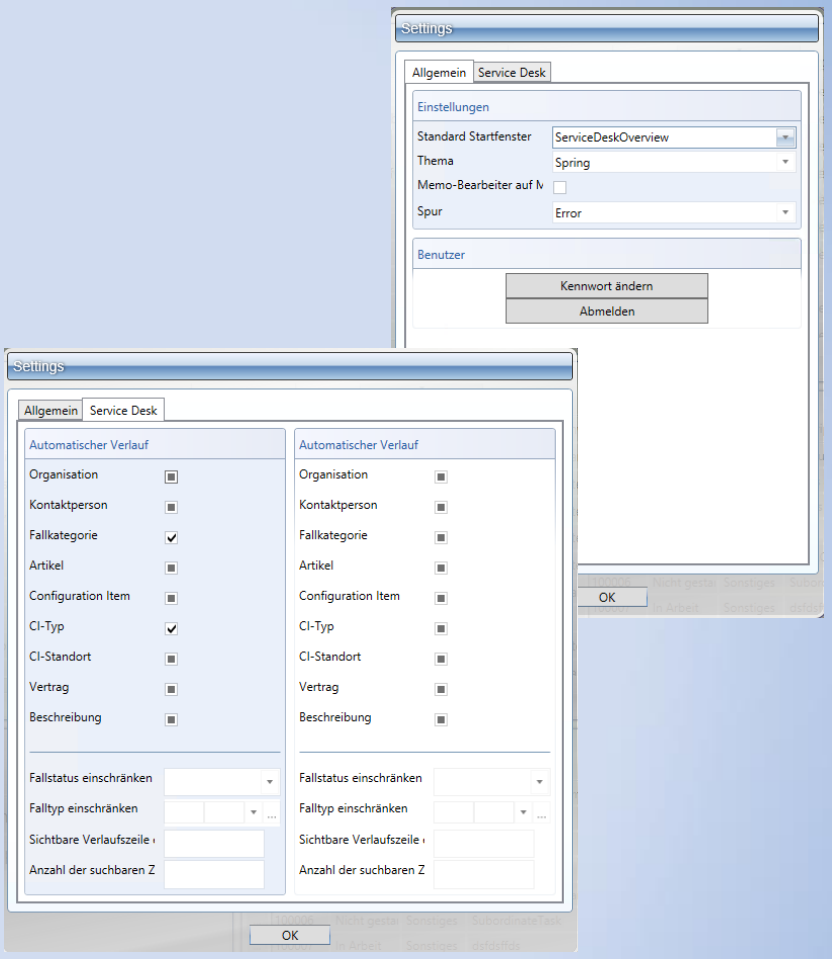
POINT OF BUSINESS

- User Settings im Client
  - Startfenster festlegen
  - Toolbar für Memos
  - Konfig. der Auto History (inkl. neuer Suchoption nach Beschreibung)



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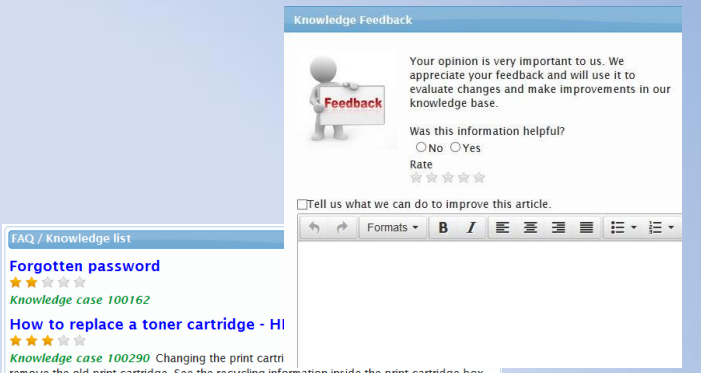
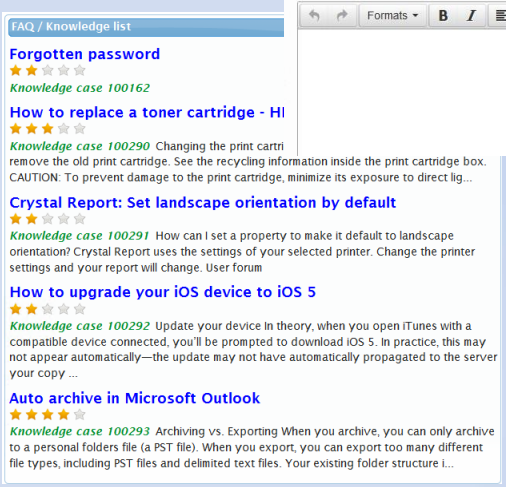
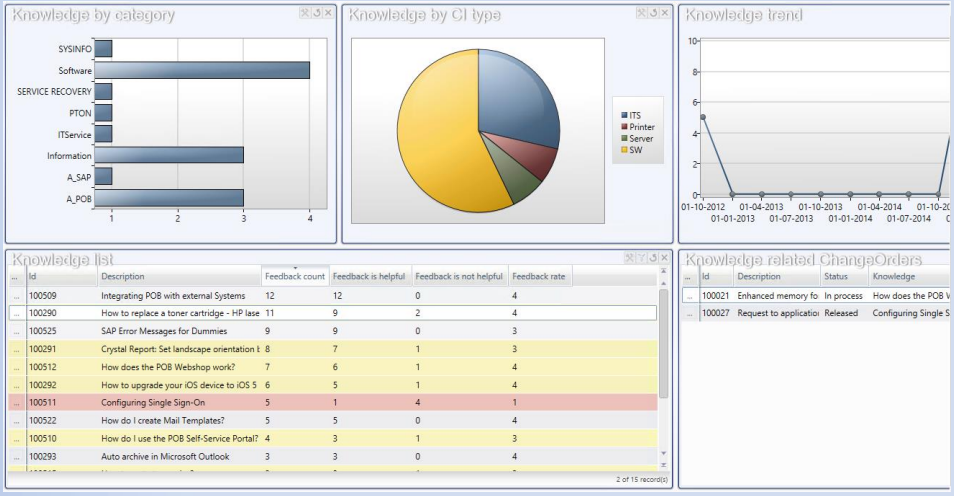
- Knowledge Management
  - KM im Self-Service Portal
  - Suche von Wissenseinträgen
  - Rating von Einträgen
  - Auto History für KM







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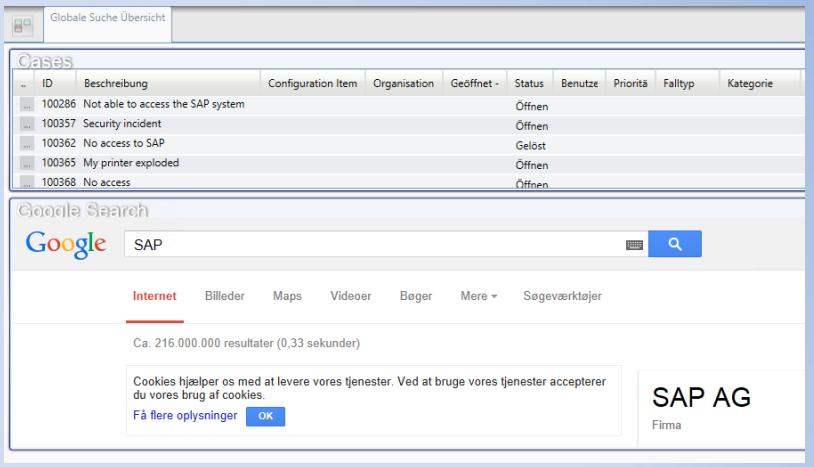
POINT OF BUSINESS

- Globale Suche
  - Im Self-Service und im Client konfigurierbar
  - Suche in internen & externen Quellen
  - Inkl. Suche in Files



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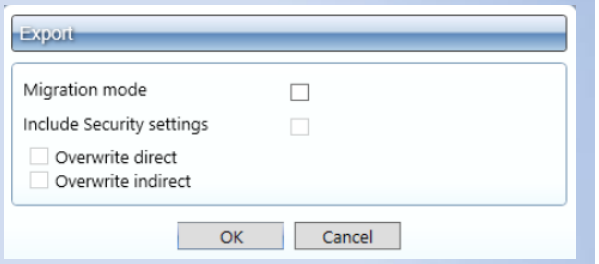
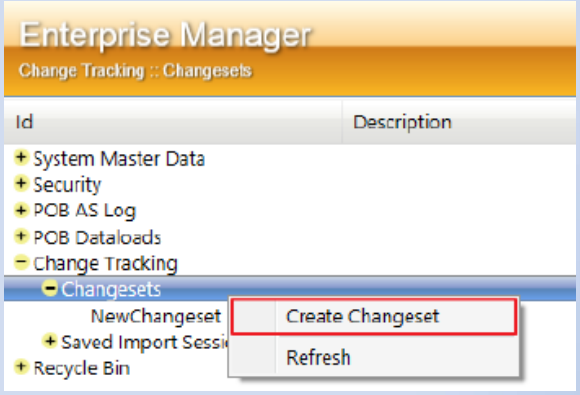
POINT OF BUSINESS

Enterprise Manager Enhancements

- Verbesserte Import/Export Funktionalität
  - Enterprise Manager Data
  - Data Load Export
  - Workflows
  - Web Forms
  - Questionnaires



- Change Tracking in EM
  - Record Changes
  - Export aus Dev./Test-Umgebung
  - Import in die Prod.-Umgebung



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POINT OF BUSINESS

- … und viele RFCs
  - Export und Print Funktionalität in Memofeldern
  - Export bei Listen auf Tabs und in Dashboards
  - Doppelklick auf Chart Legende
  - ”Forgot Password” für ClickOnce and Client
  - Erweitertung der M2M Relationen und besserer Support der Memo Felder im EM
  - …

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What's next?

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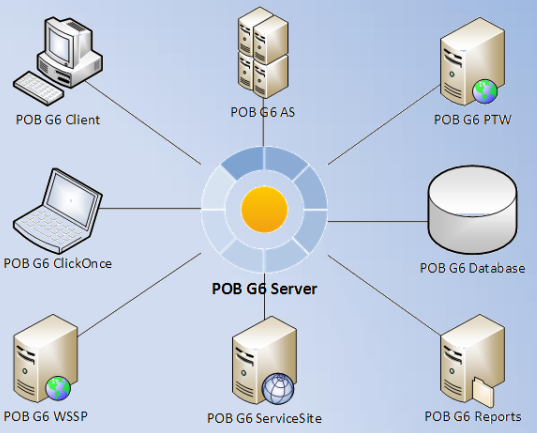
POINT OF BUSINESS



Release im Herbst 2015

- Stability (POB Backend: Performance, Integration von MS/.NET Standards)
- Scalability (Verbessertes Load Balancing, Begrenzung der Auslastung je Current User)
- Usability (Einführung neuer Controls, Überarbeitung des Formular Designs in der Std.-Database)
- Traceability (Verbesserte Logs fürs Trouble Shooting)
- POB Tech. WEB (Erweiterung der Funktionalität, kontinuierliche Angleichung an den Client)

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POINT OF BUSINESS

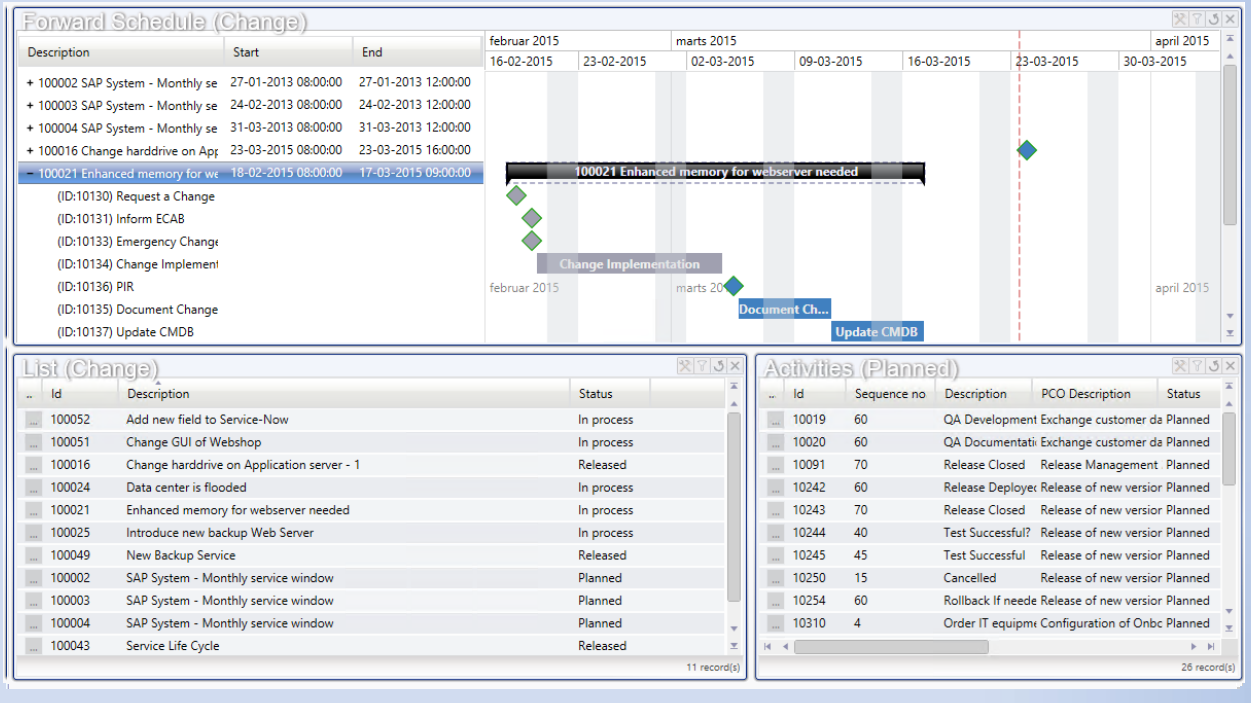
PINK Funktionalität

Wendia | Wendia POB vG6 | PinkVERIFY™ 2011

15 Processes

AVM	CAP	CHG	EV	FM
IM	ITSCM	KM	PM	REL
RF	SACM	SCM	SLM	SPM

- Neue Dashboards



POB G6 1.7

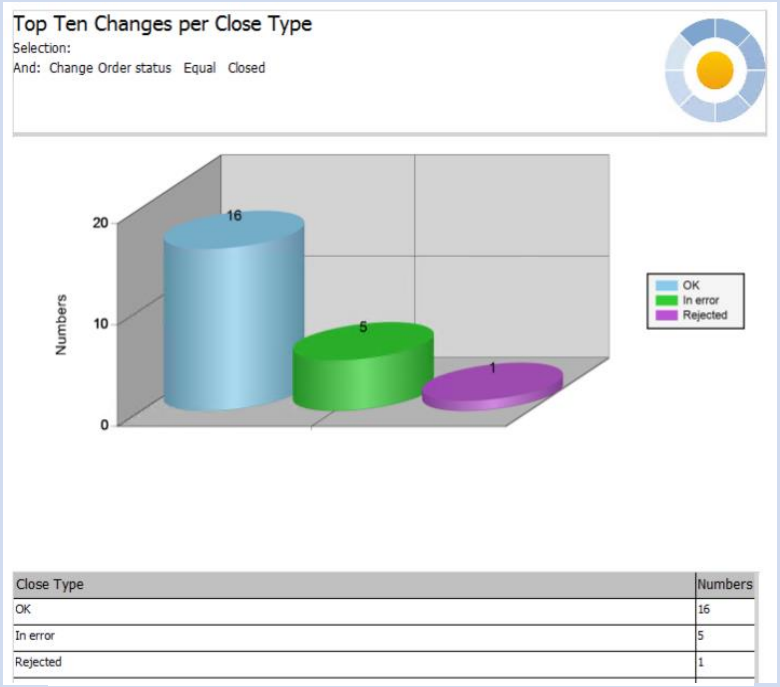
POINT OF BUSINESS

PINK Funktionalität

Wendia | Wendia POB vG6 | PinkVERIFY™ 2011 | 15 Processes

AVM CAP CHG EV FM
IM ITSCM KM PM REL
RF SACM SCM SLM SPM

- Neue Auswertungen / Reports



Close Type	Numbers
OK	16
In error	5
Rejected	1

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POB
POINT OF BUSINESS

PINK Funktionalität

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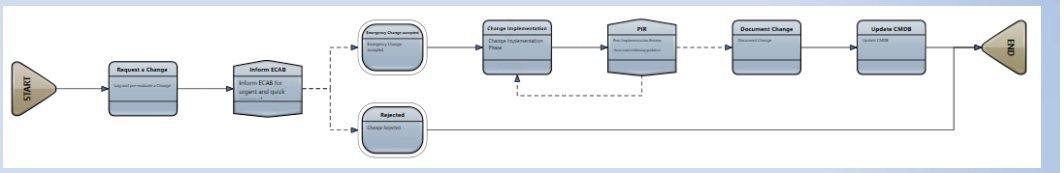
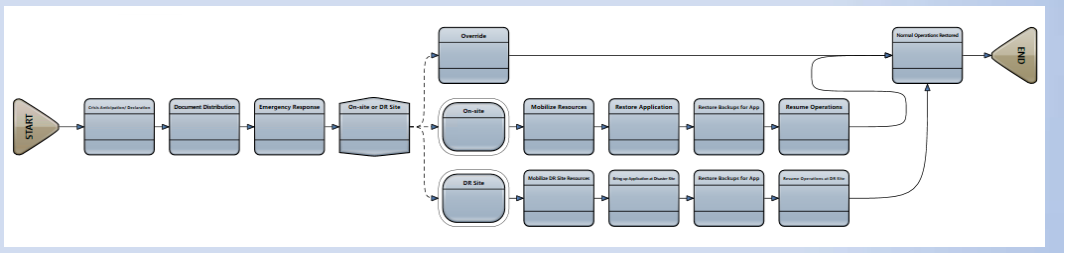
15 Processes

AVM	CAP	CHG	EV	FM
IM	ITSCM	KM	PM	REL
RF	SACM	SCM	SLM	SPM

- Standard Workflows
  - Normal Change
  - Standard Change
  - Emergency Change
  - On-/Offboarding
  - Service Design
  - Service Recovery
  - Major Release
  - Minor Release





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POINT OF BUSINESS

PINK Funktionalität

- Standard Integrationen
  - AD
  - SCCM (CI Import)
  - SCOM (Monitoring)
  - Orchestrator (SW-Verteilung)
- Formular Layout im Case, Change & CI (Specific Type View)
- Questionnaires
  - Onboarding
  - Risk Assessment
  - Kunden Feedback

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POINT OF BUSINESS

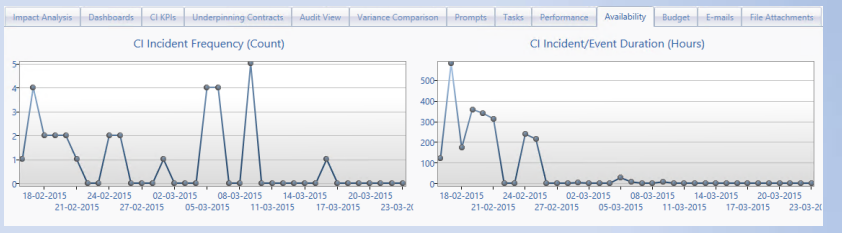
PINK Funktionalität

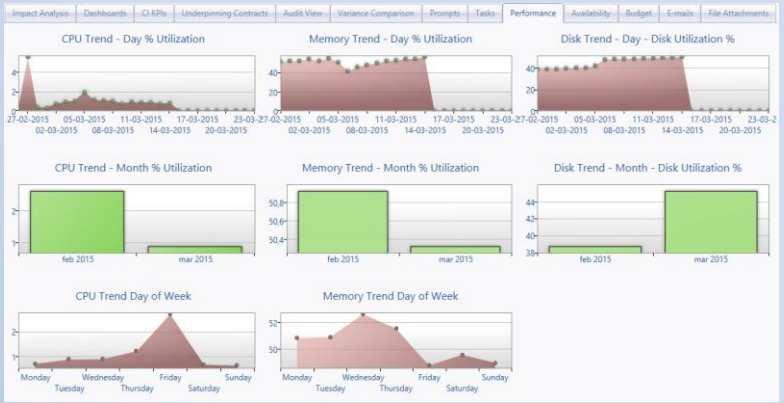
Wendia | Wendia POB vG6 | PinkVERIFY™ 2011

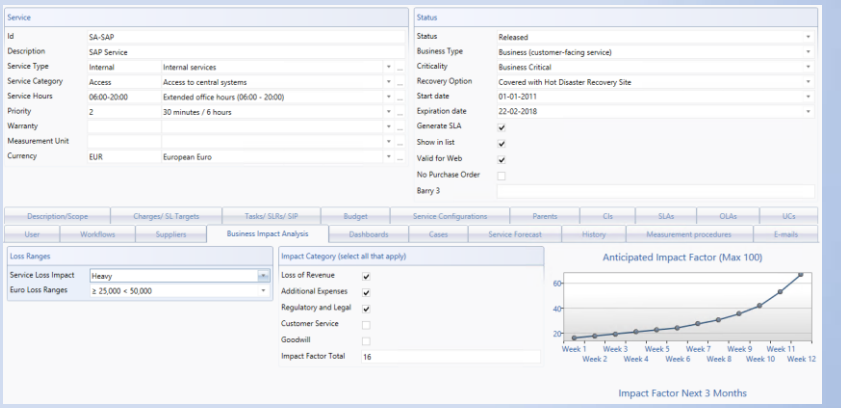
15 Processes

AVM	CAP	CHG	EV	FM
IM	ITSCM	KM	PM	REL
RF	SACM	SCM	SLM	SPM

- Business Funktionalität
  - SLA / Service Targets
  - Service Business Impact
  - Service Budget
  - Availability Calc. (MTBF, MTTR)







POB G6 1.8+

POB
POINT OF BUSINESS

Release im Frühling 2016 – pot. Themen

- Booking system (CIs, Facility Mgmt.)
- Erweiterte PCM Funktionalität
  - Verbesserter Change- /Release Kalender
  - Projekt Mgmt Funktionalität
- Mehr Reporting, u.a. Financial Analysis
- Erweiterung der Chart Konfiguration
- Social Media Integration
- Responsive Web Design
- POB Tech. WEB Funktionalität

POB G6

POINT OF BUSINESS

Enterprise Manager nur in Englisch?

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POINT OF BUSINESS

Haben Sie Fragen?

Wendia gratuliert FC Bayern zur Meisterschaft

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